



Citizens' Voice Project

# MONTHLY REPORT

NOVEMBER 2013

**TDEA Office**

Citizens' Voice Project

Contract No: AID-391-C-11-00001

Website: [www.cvpa-tdea.org](http://www.cvpa-tdea.org)

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## List of Abbreviations

|         |  |
|---------|--|
| AASR-GT | Anjum Asim Shahid Rahman – Grant Thornton          |
| AJ&K    | Azad Jammu and Kashmir                             |
| CB      | Capacity Building                                  |
| CEO     | Chief Executive Officer                            |
| CER     | Communications and External Relations              |
| COP     | Chief of Party                                     |
| EIMS    | Election Information Monitoring System             |
| FATA    | Federally Administered Tribal Areas                |
| FCR     | Frontier Crimes Regulation                         |
| GF&C    | Grants, Finance and Compliance                     |
| GMC     | Grants Management Committee                        |
| GMIS    | Grants Management Information System               |
| GOP     | Government of Pakistan                             |
| HR      | Human Resource                                     |
| KP      | Khyber Pakhtunkhwa                                 |
| LIT     | Long-term Institutional Development Training       |
| MIS     | Management Information Systems                     |
| M&E     | Monitoring and Evaluation                          |
| OIG     | Office of Inspector General                        |
| PD&R    | Program Development and Research                   |
| PKR     | Pakistani Rupee                                    |
| PMP     | Performance Management Plan                        |
| PSC     | Project Steering Committee                         |
| QIT     | Quick Impact Training                              |
| RFA     | Request for Application                            |
| RTI     | Right to Information                               |
| TAF     | The Asia Foundation                                |
| TDEA    | Trust for Democratic Education and Accountability  |
| TRC     | Technical Review Committee                         |
| USAID   | United States Agency for International Development |

## Highlights for the Month of November 2013

### Statistical Abstracts

This is the progress report of Citizens' Voice Project for the month of November, 2013. The table below highlights the key achievements as of November 30, 2013.

|                       | S. #        | Indicators  | During the month of November, 2013 | Cumulative as of November 30, 2013 |
|-----------------------|-------------|---|------------------------------------|------------------------------------|
| APPLICATIONS & GRANTS | <b>1.0</b>  | <b>Applications Received</b>                                | -                                  | <b>1476</b>                        |
|                       | 1.1         | Technical Reviews   | -                                  | 1371                               |
|                       | 1.2         | Grant Management Committee Reviews                          | -                                  | 668                                |
|                       | 1.3         | Project Steering Committee Reviews                          | -                                  | 324                                |
|                       | <b>2.0</b>  | <b>Applications Recommended to USAID for Award</b>          | -                                  | <b>275</b>                         |
|                       | 2.1         | Approved for Award by USAID                                 | -                                  | 146                                |
|                       | 2.2         | Approval in process at USAID                                | -                                  | 51                                 |
|                       | <b>3.0</b>  | <b>Grant Agreements Signed with Applicant Organizations</b> | -                                  | <b>128</b>                         |
|                       | 3.1         | Grant agreements under process                              | -                                  | 4                                  |
|                       | 3.2         | Grants not awarded after USAID approval                     | -                                  | 14                                 |
|                       | 3.3         | Closed out grants   | -                                  | 86                                 |
|                       | 3.4         | Grants in progress  | -                                  | 42                                 |
|                       | <b>4.0</b>  | <b>Funds Committed to Grantees by USAID in USD</b>          | -                                  | <b>8,540,469</b>                   |
|                       | <b>5.0</b>  | <b>Funds Disbursed to Grantees in USD</b>                   | 279,185                            | <b>6,224,505</b>                   |
| M&E                   | <b>6.0</b>  | <b>Pre-Award Assessments</b>                                | -                                  | <b>473</b>                         |
|                       | 6.1         | Operational Pre-Award Assessments                           | -                                  | 247                                |
|                       | 6.2         | Programmatic Pre-Award Assessments                          | -                                  | 226                                |
|                       | <b>7.0</b>  | <b>Post-Award M&amp;E Visits</b>                            | <b>9</b>                           | <b>288</b>                         |
|                       | 7.1         | Operational M&E Visits                                      | 1                                  | 45                                 |
|                       | 7.2         | Programmatic M&E Visits                                     | 8                                  | 243                                |
| CAPACITY BUILDING     | <b>8.0</b>  | <b>Total Number of Trainees from Grantee Organizations</b>  | 19                                 | <b>911</b>                         |
|                       | <b>9.0</b>  | <b>PMP Workshops/Training of Facilitators</b>               | -                                  | <b>9</b>                           |
|                       | 9.1         | Number of Male Participants                                 | -                                  | 108                                |
|                       | 9.2         | Number of Female Participants                               | -                                  | 39                                 |
|                       | <b>10.0</b> | <b>Quick Impact Trainings (Programmatic)</b>                | -                                  | <b>14</b>                          |
|                       | 10.1        | Number of Male Participants                                 | -                                  | 208                                |
|                       | 10.2        | Number of Female Participants                               | -                                  | 58                                 |
|                       | <b>11.0</b> | <b>Quick Impact Trainings (Operational)</b>                 | -                                  | <b>6</b>                           |
|                       | 11.1        | Number of Male Participants                                 | -                                  | 205                                |
|                       | 11.2        | Number of Female Participants                               | -                                  | 37                                 |
|                       | <b>12.0</b> | <b>Long-Term Institutional Trainings</b>                    | -                                  | <b>11</b>                          |
|                       | 12.1        | Number of Male Participants                                 | -                                  | 177                                |
|                       | 12.2        | Number of Female Participants                               | -                                  | 34                                 |
|                       | <b>13.0</b> | <b>Hand Holding: On Job Capacity Building</b>               | <b>2</b>                           | <b>9</b>                           |
|                       | 13.1        | Number of Males Trained                                     | 12                                 | 43                                 |
|                       | 13.2        | Number of Females Trained                                   | 1                                  | 10                                 |
|                       | <b>14.0</b> | <b>Hand Holding: PMP Development</b>                        | <b>1</b>                           | <b>3</b>                           |
|                       | 14.1        | Number of Males Trained                                     | 5                                  | 5                                  |
|                       | 14.2        | Number of Females Trained                                   | 0                                  | 0                                  |
|                       | <b>13.0</b> | <b>Training of Trainers/Consultative Workshops</b>          | -                                  | <b>3</b>                           |
|                       | 13.1        | Number of Male Participants                                 | -                                  | 31                                 |
|                       | 13.2        | Number of Female Participants                               | -                                  | 14                                 |
|                       | <b>14.0</b> | <b>Capacity Action Plans Developed</b>                      | -                                  | <b>59</b>                          |
|                       | 14.1        | Pre-Award Conditions Agreed Upon                            | -                                  | 1                                  |
|                       | 14.2        | Pre-Award Conditions Met                                    | -                                  | 1                                  |
|                       | 14.3        | Post-Award Conditions Agreed Upon                           | -                                  | 318                                |
|                       | 14.4        | Post-Award Conditions Met                                   | 4                                  | 98                                 |

#### **Applications received, pre-award grants processing and disbursement of funds**

- Citizens' Voice Project signed no grant agreements and the total number of partner organizations under the Project remained 128.
- Total committed amount remained US \$8,540,469.
- Citizens' Voice Project disbursed US \$279,185 during the reporting period, raising the total disbursed amount to US \$6,224,505.

#### **Monitoring and Evaluation**

- The Project conducted 1 operational and 8 programmatic post-award visits. Total number of operational post-award visits rose to 45 and programmatic post-award rose to 243.

#### **Capacity Building**

- Hand Holding: On Job Capacity Building sessions with 2 partner organizations were held during the month, which were attended by 12 male and 1 female.
- Hand Holding: PMP Development session with 1 partner organization was held during the month, which was attended by 5 male staff members.

## 1. MONITORING, EVALUATION AND RESEARCH

### 1.1 Program Development and Research

#### 1.1.1 Application revisions

The unit facilitated revision of applications after receiving conditional approval from USAID for following three organizations:

- DTCE
- PILDAT
- CCHD

The budget and work plans were also revised accordingly.

#### 1.1.2 Reports/Research Papers

Updated questionnaires for selected grantees were developed for Semi-structured interview (SSI) and Focus Group Discussions (FGDs). Such grantees relate to Grant Cycles 2, 3, 4 and 5.

In order to carry out the above-mentioned qualitative research, three teams were formed to make field visits of grantees from October 31, 2013 to October, 10, 2013. Semi-Structured interviews were carried out with CEO/Chairman, Program Manager, advocacy officer, media person or field Staff of the grantee and line department or focal person, who was engaged during the project. Focus Group Discussions (FGDs) were carried out with 8-12 beneficiaries of the project. The details of selected grantees with their targeted areas are given below:

| Name of grantee | Cycle | Thematic Area  | Status     |
|-----------------|-------|--|------------|
| LEAD            | 2     | Education Sector Reforms   | Completed  |
| GINNI           | 2     | Citizen Voice and Public Accountability in Tax Collection Sector | In Process |
| OHD             | 2     | Education Sector Reforms   | Completed  |
| HDF             | 2     | Education Sector Reforms   | Completed  |
| RINP            | 3     | Energy Sector Reforms  | Completed  |
| STEP            | 4     | Higher Female Voter Turnout                                      | Completed  |
| MDF             | 4     | Higher Female Voter Turnout                                      | Completed  |
| OPI             | 5     | Citizens' Voice for Free, Fair and Peaceful Elections            | Completed  |
| AGHAZ           | 5     | Citizens' Voice for Free, Fair and Peaceful Elections            | Completed  |
| SSD             | 5     | Citizens' Voice for Free, Fair and Peaceful Elections            | Completed  |

In the month of November 2013 feedback for grantees on their end line survey, research report or baseline was sent to M&E Unit. Detail is given below

- End line survey by RINP
- Research paper on FCR Reforms by DTCE
- Feedback on Questionnaire (Review and inputs) of Research Study - GPN
- Feedback on Baseline Survey to DRS Quetta

#### 1.1.3 Miscellaneous

PD&R members participated in a program of Umang Development Foundation. The session was aimed at enhancing capacity of female workers on existing labor laws of Pakistan in the context of 18th amendment. The participants were females factory workers, home based workers, self-employed, business women, government employees, students and from banking sector.

## 1.2. Monitoring and Evaluation

### 1.2.1. Post-Award Monitoring

M&E unit provided support and facilitation, and later approved the following advocacy material of the Cycle -1, 2 and 3 sub-awardees:

| Cycle # | Thematic Area                              | Grantee Name   | Type of Advocacy/Other Materials                                | # of Materials Approved |
|---------|--|--|---|-------------------------|
| 1       | Citizens' Oversight of Municipal Services  | Association for Behavior and knowledge transformation (ABKT) | Newsletter  | 1                       |
|         |  | Association of Global Humanists and Ethics (AGHE)            | TV Talk Show  | 1                       |
| 2       | Tax Sector                                 | The Network for Consumer Protection                          | Tax payers bills of right adds                                  | 1                       |
|         | Legislative Governance                     | Association of Global Humanists and Ethics (AGHE)            | Radio Script for talk show                                      | 1                       |
| 3       | 18 <sup>th</sup> Amendment                 | Society for Alternative Media and Research (SAMAR)           | Project Manager Approval  | 1                       |
|         |  | Umang Development Foundation (UDF)                           | Training Manual   | 1                       |
|         | FCR  | STEP   | Radio Programs  | 38                      |
|         |  |  | Documentary Script  | 1                       |
|         | Energy Sector Reforms                      | AJK Rural Support Program                                    | Banners   | 8                       |
|         |  |  | Posters   | 2                       |
|         |  |  | Leaflets  | 3                       |
|         |  | Global Prosperity Network                                    | Questionnaire for research study                                | 1                       |
|         |  | TGA  | Report on Regulatory provisions regarding performance standards | 1                       |
|         |  |  |   |                         |
|         | Transparency and Accountability Mechanisms | Development Resource Solutions                               | Booklet   | 1                       |
|         |  |  | Video Message   | 1                       |
|         |  | Sindh Rural Support Program                                  | Booklet   | 1                       |
|         |  | DELTA Associations   | Posters   | 2                       |
|         |  |  | Radio Script  | 1                       |
|         | Local Government                           | Al-Mustafa Welfare Association                               | Banner  | 1                       |
|         |  |  | Training Manual   | 1                       |
|         |  |  | Brochure  | 1                       |

Based on the unit's post-award field-monitoring plan for 2 and 3 Grant Cycles sub-awardees, the post-award field visits of the following sub-awardees were carried out in the month. The details are as follows:

| Cycle # | Name of Grantees Visited            | # of Field Visits |
|---------|-------------------------------------|-------------------|
| 2       | The Network for Consumer Protection | 1                 |
| 2       | GINI                                | 1                 |
| 2       | Your Engineering Solutions          | 1                 |
| 3       | Techno Green Associates             | 1                 |
| 3       | I-SAPS                              | 1                 |
| 3       | DTCE                                | 1                 |
| 3       | Umang Development Foundation        | 1                 |

|   |      |   |
|---|------|---|
| 3 | CRSS | 1 |
|---|------|---|

During these post award visits, M&E field teams held meetings with project staff, reviewed their progress (i.e. targets vs. achievements), verified the activities of sub-awardees as per their monthly progress reports and provided guidance for the preparation of monthly progress reports, quarterly progress reports, field monitoring reports, events reports, and necessary documentation.

The M & E team also facilitated in the development of the PMP and other related documents of CRSS in a 2 day PMP workshop arranged by TAF.

Some of the major activities implemented by sub-awardees during a month (**October 2013**) are summarized as below:

| Cycle # | Thematic Area                             | Grantee Name                        | Key Activities  |
|---------|---|-------------------------------------|---|
| 1       | Citizens' oversight of municipal services | DEVCON                              | <ul style="list-style-type: none"> <li>1 joint meeting between TMA and citizens of tehsil Shahdadpur district sanghar was conducted for improvement of municipal services in union council-2.</li> <li>12 meetings of volunteer mohalla committees were conducted to share the status of municipal services in the mohallas.</li> </ul>   |
| 1       | Citizens' oversight of municipal services | AHKRC                               | <ul style="list-style-type: none"> <li>1 Interim meeting of CRC Stakeholders was held in Peshawar which was attended by 58 men.</li> <li>1 Round table on Services Performance (Solid Waste Management) was organized in Peshawar which was attended by 44 men.</li> <li>1 Public Hearing of Services Performance was conducted in Peshawar which was attended by 43 men participated.</li> <li>100 FDGs were conducted in field in 25 different UCs of Peshawar City for data collection which was attended by 491 men and 544 women.</li> <li>One Article (Is Haft Zuban Shehar Ko Kis Ki Nazar Nay Kha Liya) was published.</li> </ul> |
|         | Citizens' oversight of municipal services | ABKT                                | <ul style="list-style-type: none"> <li>1 3-Days Training workshop was conducted for Municipal Services Support Committee (MSCCs) Chakdara (Female) at Chakdara which was attended by by 15 MSSC women members.</li> <li>1 fifth Quarterly DMSAN meeting at was held at ABKT Field Office Timergara which was attended by 26 participants/DMSAN members.</li> <li>40 complaints were registered and redressed during the reporting month in two of complaint cells.</li> </ul>   |
| 2       | Tax Sector Reforms                        | The Network for Consumer Protection | <ul style="list-style-type: none"> <li>1 orientation session was conducted for district journalists on taxation for development in Rawalpindi district and 20 journalists participated in the training.</li> </ul>  |
| 2       | Tax Sector Reforms                        | GINI                                | <ul style="list-style-type: none"> <li>Coordination and partnership meetings were held in the month of October with the President ICCI and President IWCCI, Commissioners Regional Tax Offices, Tax Researchers, Member FBR, Secretary FBR.</li> </ul>  |
| 2       | Legislative governance                    | Pak Women                           | <ul style="list-style-type: none"> <li>Billboards were displayed for Citizens' awareness in Mardan, Swat and Malakand.</li> <li>Pak Women disseminated 1600 SMS through Cell Phone</li> </ul>   |



|   |                                 |                                       |   |
|---|---------------------------------|---------------------------------------|---|
|   |                                 |                                       | <p>Technology for awareness regarding RTI.</p> <ul style="list-style-type: none"> <li>• Awareness messages regarding role of legislature and legislators were also shared via Facebook to 51 male and 3 women in 03 targeted districts i.e. Mardan, Malakand and Swat.</li> </ul>   |
| 2 | Legislative Governance          | Hamdam Development Organization (HDO) | <ul style="list-style-type: none"> <li>• 1 Ensuring Public Discourse and Right to Information session was organized in district UC Gara Baloch of district Tank in which was attended by 219 men.</li> <li>• 1 Training of Journalists in Legislative Rules and Procedure was conducted in Tehsil Paroa of District D.I.Khan in which was attended by 22 men.</li> <li>• 01 Advocacy session for formation of public interest forum/candidate information program at each constituency was conducted in district Tank which was attended by 23 men.</li> <li>• 01 Citizens Engagement Forum with Parliamentarians was organized in D.I.Khan which was attended by 65 men and 10 women.</li> </ul> |
| 2 | Legislative Governance          | YES                                   | <ul style="list-style-type: none"> <li>• Charter of demand document was shared with legislators through meetings.</li> <li>• Charter of Demand document was displayed on all IEC Exchange Hubs.</li> </ul>  |
| 2 | Legislative Governance          | AGHE                                  | <ul style="list-style-type: none"> <li>• 2 Public Dialogues (one in district Gilgit and one in Skardu) were held. A total 65 participants, 38 from Gilgit district and 27 from Skardu district participated in the public dialogues. Out of 65, twenty-five participants were female and forty participants were male.</li> <li>• 2 Advocacy Seminars (one in district Gilgit and one in Skardu) were held. A total of 103 participants, 53 from Gilgit district and 50 from Skardu district participated in the seminars. Out of 103, thirty-two participants were female and seventy-one participants were male.</li> </ul>   |
| 3 | FCR                             | STEP                                  | <ul style="list-style-type: none"> <li>• 13 community mobilization sessions were conducted in Khyber agency and FR Kohat in which 408 male participated.</li> </ul>   |
| 3 | Transparency and Accountability | Sindh Rural Support Program           | <ul style="list-style-type: none"> <li>• 2 meetings with MPAs/MNAs of district Tharparkar were conducted to sensitize them about transparency and accountability mechanisms in line departments of the district.</li> <li>• 4 union council awareness workshops were conducted to increase awareness among citizens' about the importance of transparency and accountability in the line department of district Tharparkar.</li> <li>• 2 theater dramas were organized in district Tharparkar to increase awareness among citizens' about how they can make public institutions more transparent and accountable.</li> </ul>  |
| 3 | Transparency and Accountability | Kianaat Development Foundation        | <ul style="list-style-type: none"> <li>• 2 articles in newspapers published to increase awareness among citizens' about transparency and accountability.</li> <li>• 13 awareness sessions with citizens' conducted to increase awareness among citizens' about transparency and accountability.</li> </ul>  |
| 3 | Transparency and Accountability | Community Development                 | <ul style="list-style-type: none"> <li>• A Two day capacity building training of the Community Watch Groups of Tehsil Pannu Aaqil of district Sukkur was</li> </ul>   |

|   |   |  |   |
|---|---|--|---|
|   |   | Foundation   | <p>conducted on 'How citizens' can ensure transparency and accountability in Health and education departments' which was attended by 36 men and 5 women.</p> <ul style="list-style-type: none"> <li>• 8 community walks were organized in District Khairpur and Sukkur to create awareness among citizens' about corruption, accountability and transparency issues in health and education departments. A total of 611 people participated in the walks.</li> <li>• 2 Advocacy seminars on the good governance issues related to health and education service were conducted at Tehsil Rohri of District Sukkur and District Khairpur during the month. A total of 150 people participated.</li> </ul> |
| 3 | Transparency and Accountability   | DELTA  | <ul style="list-style-type: none"> <li>• 2 Citizens' Group Meetings were held which were attended by 30 people.</li> </ul>  |
| 3 | Implementation of 18 <sup>th</sup> amendment                                    | ARTS Foundation  | <ul style="list-style-type: none"> <li>• 2 articles in newspapers were published to increase awareness among citizens' about devolution of education department after 18<sup>th</sup> constitutional amendment.</li> <li>• 1 stakeholder's dialogue program was conducted in district Tharparkar about post 18<sup>th</sup> amendment changes to the education department in Sindh.</li> <li>• A Two days training was organized about 18<sup>th</sup> constitutional amendment with education department officials and citizens in district Mirpurkhas.</li> </ul>   |
| 3 | 18 <sup>th</sup> Amendment  | UDF  | <ul style="list-style-type: none"> <li>• 2 women workers orientation workshops were organized in Sargodha and Faisalabad which was attended by 84 women.</li> <li>• 2 women workers unions were formed in District Sargodha and Faisalabad which was attended by 82 women.</li> </ul>   |
| 3 | Citizens Advocacy for Implementation of 18th Amendment                          | Yar Muhammad Samejo Educational Society & Development organization (YMSESDO) | <ul style="list-style-type: none"> <li>• 1 Round Table Conferences was conducted in Quetta which was attended by 52 (34M, 18F) participants. It was conducted with political leaders, educational experts and provincial people forum.</li> <li>• 10 Awareness Raising sessions (with participation of 546 male and 329 female) regarding awareness of 18th constitutional amendment Right to Education were conducted in Quetta (8) and Ustam Mohammad (2) districts.</li> <li>• 4 talk shows with scholars/experts were broadcasted, the agenda of broadcasting through FM was to raise mass wakefulness to masses that are away from metropolitan population and use radio as a media.</li> </ul>    |
| 3 | Citizens Advocacy for Implementation of 18th Amendment                          | Coastal Association for Research and Development (CARD)                      | <ul style="list-style-type: none"> <li>• 1 Communication Training was conducted for total number of 20 (15M, 5F) participants from FVGs, FUCCs, CBOs, NGOs, Fisheries Department and other Government Departments.</li> <li>• 1 advocacy training was held for 20 (15M, 5F) participants. The purpose of this training was to apprise the stakeholders in terms of new trends and learning to carry effective advocacy for resolution of the issues.</li> </ul>   |
| 3 | Citizens Engagement and Accountability for an Effective Local Government System | Awareness on Human Rights, Social Development and Action Society (AHSAS)     | <ul style="list-style-type: none"> <li>• 1 District level Community Sensitization session was held.</li> <li>• 20 Messages were broadcasted on Radio on the need of early local government elections.</li> </ul>  |
| 3 | Citizens  | Participatory Efforts  | <ul style="list-style-type: none"> <li>• 1 Consultative and Information Dissemination Seminar was</li> </ul>  |

|   |  |                                |   |
|---|--|--------------------------------|---|
|   | Engagement and Accountability for an Effective Local Government System | for Healthy Environment (PEHE) | <p>conducted with political leaders, senior officers and legislators to influence their ideas and opinion about the local government and the voice of the citizens at Tehsil Bhatt Shah, Tehsil Hala, District Matyari Sindh. 27 stakeholders participated in the seminar.</p> <ul style="list-style-type: none"> <li>• 1 Consultative and Information Dissemination Seminar was held with political leaders, senior officers and legislators to influence their ideas and opinion about the local government and the voice of the citizens at AGHAZ Office Tehsil Tando Muhammad Khan, Sindh. 21 male and 12 female stakeholders participated in the seminar.</li> <li>• 1 Consultative and Information Dissemination Seminar with political leaders, senior officers and legislators to influence their ideas and opinion about the local government and the voice of the citizens Shaheed Banazir INN Hotel, Tehsil Dadu, District Dadu, Sindh. 21 men and 10 women stakeholders participated in the seminar.</li> </ul> |
| 3 | Energy   | PWO                            | <ul style="list-style-type: none"> <li>• Capacity building session of Electricity Governance Forum was conducted.</li> <li>• 7 Running cost sessions of Citizens' Complaint Cell were conducted.</li> </ul>   |
| 3 | Energy sector reforms  | SPO                            | <ul style="list-style-type: none"> <li>• One FDG was conducted in Muzaffarabad to review the strength and weaknesses of the project in which 21 male and 3 female participated.</li> <li>• 02 advocacy seminars at district level were organized in Muzaffarabad and Hattain districts in which 151 male and 35 female participated.</li> </ul>   |
| 3 | Energy Sector Reforms  | AJKRSP                         | <ul style="list-style-type: none"> <li>• 8 Citizens' Electricity Forums (CEFs) were formed at UC level. In total 433 men and 65 women participated the forums.</li> </ul>   |
| 3 | Energy Sector Reforms  | YWS                            | <ul style="list-style-type: none"> <li>• 2 one-day Capacity Building Workshop of Citizens' Complaint Cells (CCCs) were held.</li> <li>• 1 Two-day Capacity Building Workshop of Electricity Consumer Organization (ECO) was conducted.</li> </ul>   |
| 3 | Energy Sector Reforms  | RINP                           | <ul style="list-style-type: none"> <li>• End line Survey was completed.</li> </ul>  |

## **2. FINANCE, GRANTS AND COMPLIANCE**

### **2.1. Grants**

#### **2.1.1. Negotiations with Grantees**

During the month, budget negotiations were carried out with three applicants. The applications relate to thematic areas “Citizens’ Engagement and Accountability for an Effective Local Government System” and “Citizens’ Advocacy for Implementation of 18th Amendment” under Cycle 3; and “Citizens' Voice for Effective Legislative Governance” under Cycle 2.

## Overall Snapshot of Grants under Contract

| Thematic Area  | Cycle  | No. of Grants Allocated for Award in RFA | No. of Grants Recommended by PSC to USAID | No. of Grants Approved by USAID | Signed Awards |
|--|--------|--|---|---------------------------------|---------------|
| 1. Citizens' Voice for Free, Fair and Peaceful Elections                                 | Fifth  | 100                                      | 117                                       | 49                              | 42            |
|  |        | 100                                      | 117                                       | 49                              | 42            |
| 1. Citizens' Voice for Independent, Free and Responsible Media                           | Fourth | 10                                       | 8   | 1                               | 1             |
| 2. Citizens' Voice and Accountability for Youth Development                              | Fourth | 20                                       | 21  | 0                               | 0             |
| 3. Citizens' Voice for Effective Grievance Redress through the Offices of Ombudsmen      | Fourth | 10                                       | 10  | 0                               | 0             |
| 4. Citizens' Awareness for Higher Female Voter Turnout                                   | Fourth | 20                                       | 34  | 28                              | 25            |
| <b>Total</b>   |        | <b>60</b>                                | <b>73</b>                                 | <b>29</b>                       | <b>26</b>     |
| 1. Citizens' Engagement and Accountability for an Effective Local Government System      | Third  | 5  | 11  | 6                               | 4             |
| 2. Citizens' Advocacy for Implementation of 18 <sup>th</sup> Amendment                   | Third  | 8  | 8   | 7                               | 6             |
| 3. Energy Sector Reforms   | Third  | 10                                       | 9   | 9                               | 8             |
| 4. Advocacy for Effective Implementation of the Frontier Crime Regulations (FCR) Reforms | Third  | 2  | 5   | 3                               | 3             |
| 4. Citizens' Voice for Strengthening Transparency and Accountability Mechanisms          | Third  | 6  | 10  | 8                               | 7             |
| <b>Total</b>   |        | <b>31</b>                                | <b>43</b>                                 | <b>33</b>                       | <b>28</b>     |
| 1. Citizens' Voice for Effective Legislative Governance                                  | Second | 15                                       | 11  | 6                               | 5             |
| 2. Education Sector Reforms  | Second | 10                                       | 12  | 12                              | 10            |
| 3. Citizens' Voice and Public Accountability in Tax Collection Sector                    | Second | 10                                       | 2   | 2                               | 2             |
| 4. Advocacy for Strengthening Legal Framework for NPOs                                   | Second | 2  | 0   | 0                               | 0             |
| <b>Total</b>   |        | <b>37</b>                                | <b>25</b>                                 | <b>20</b>                       | <b>17</b>     |
| 1. Energy Sector Reforms   | First  | 10                                       | 4   | 4                               | 4             |
| 2. Improving Water Rights  | First  | 4  | 4   | 4                               | 4             |
| 3. Citizens' Oversight of Municipal Services   | First  | 10                                       | 10  | 7                               | 7             |
| <b>Total</b>   |        | <b>24</b>                                | <b>18</b>                                 | <b>15</b>                       | <b>15</b>     |
| <b>Grand Total</b>   |        | <b>252</b>                               | <b>276</b>                                | <b>146*</b>                     | <b>128</b>    |

\* Difference of 18 between approved and signed grants is due to the fact that 3 are going through negotiation process, 1 has been put on hold by USAID pending increase in obligated amount for the project and revision of design for these grants due to changed circumstances; 8 have been put on hold by the project for several reasons including performance issues related to an existing grant, reassessment of capacity and awaited reference checks and 6 applicants withdrew their applications.

### **2.1.2. Modification to Award of Grants**

14 modifications to the awards relating to no cost extensions under Cycle 1, 2 and 3 were made during the month. 2 of these modifications are under thematic area "Education Sector Reforms", 2 under "Citizens' Voice and Public Accountability in Tax Collection Sector", 3 under "Energy Sector Reforms", 3 under "Citizens' Engagement and Accountability for an Effective Local Government System", 2 under "Advocacy for Effective Implementation of the Frontier Crime Regulations (FCR) Reforms", 1 under "Citizens' Voice for Strengthening Transparency and Accountability Mechanisms" and 1 under "Citizens' Advocacy for Implementation of 18th Amendment".

### **2.1.3. Due Diligence**

Anti-terrorist and other compliance check vetting was conducted by the Grants Team for the 7 grantees in accordance with the grants manual.

### **2.1.4. Post Award Review**

During the month, the Grants Unit conducted post award financial monitoring and follow up on Capacity Action Plan of one grantee under "Citizens' Engagement and Accountability for an Effective Local Government System" of Cycle 3.

### **2.1.5. Capacity Building**

Grants team assisted the capacity building team in conducting hand holding sessions with high risk grantees. The initiative looked at building capacity in areas such as strategic management, human resource, procurement and finance. Based on the pre-award assessment conducted by GT AASR team and initial assessment by CBU team, weak areas were identified and grants team helped in overcoming most of the areas identified. The capacity action plan was also assessed for its implementation and issues (if any) were discussed and a future plan of action advised for one grantee under "Citizens' Voice for Strengthening Transparency and Accountability Mechanisms" of Cycle 3.

### **2.1.6. Technical Assistance to Sub-awardees**

Existing sub-awardees were provided technical assistance in the areas of financial management, record keeping and reporting on a daily basis. The TAF team and project team for grants coordinated with sub-awardees for any issues that they faced and guided them about the required standards of record keeping and reporting for USAID grants.

### **2.1.7. Other Capacity Building and Supportive Initiatives**

Certain administrative tasks were carried out to support project workflow with respect to contractual matters:

- Joint review of subcontractor invoices was conducted with the TDEA Secretariat, Compliance and Project teams.
- Review of draft invoices for the period to USAID and coordination of routine tasks with respect to project financial management.
- Review of TAF 209 (Grantee financial reports) and provision of guidance on resolving the outstanding issues.
- Coordination with USAID OAA/OFM and OD&G for different information required by them.
- Review and clearance of request for advance payment and financial reports for the period.
- Review and submission of monthly grants report to USAID.
- Coordination and provision of information to AASR-GT for routine compliance matters.

## **2.2. Finance**

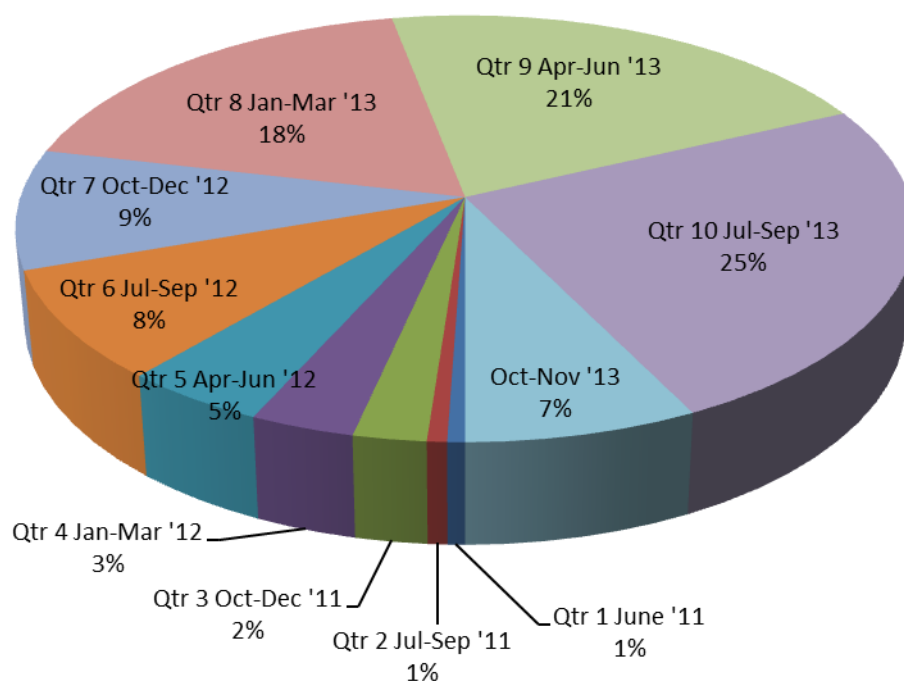
Finance Unit continued to perform a range of routine functions including financial management, submission of reports to the USAID, payments to sub-contractors, and other functions relating to compliance with USAID regulations and TDEA policies.

Field Work for audit of FY 2012-13 was completed during the month. The audit report is expected to be finalized by the end of December.

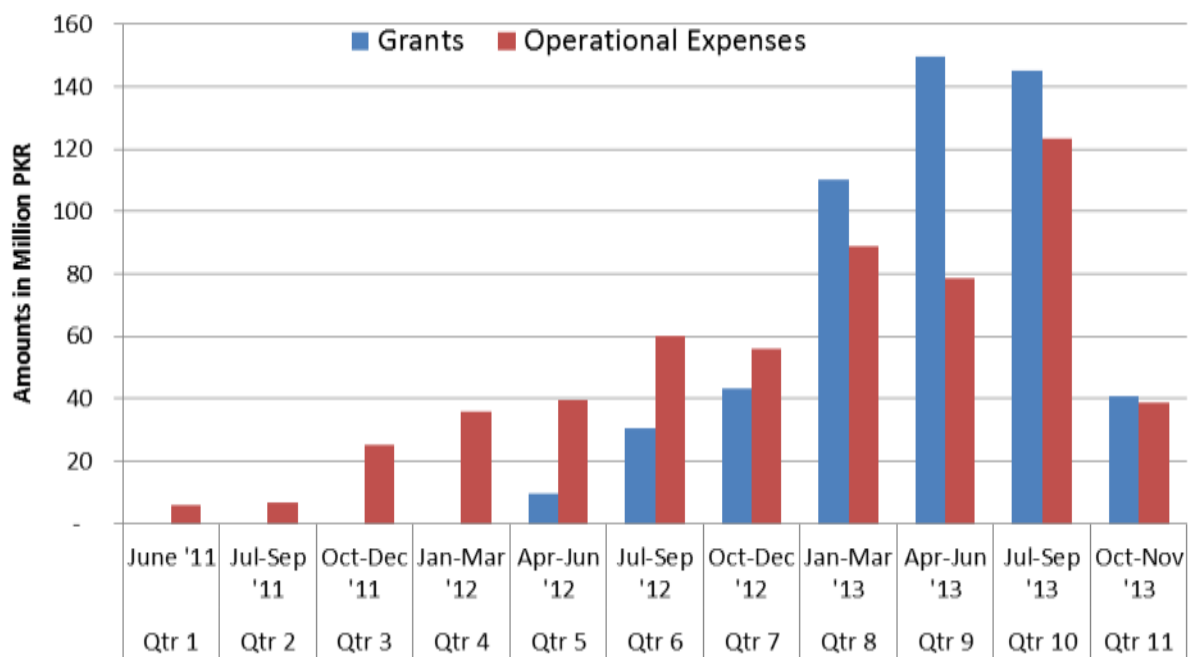
## Quarter-Wise Expenditure of Citizens' Voice Project

|  | Qtr 1            | Qtr 2            | Qtr 3             | Qtr 4             | Qtr 5             | Qtr 6             | Qtr 7             | Qtr 8              | Qtr 9              | Qtr 10             | Qtr 11            | Total                |
|--|------------------|------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|--------------------|--------------------|-------------------|----------------------|
| Line Items                                   | June '11         | Jul-Sep '11      | Oct-Dec '11       | Jan-Mar '12       | Apr-Jun '12       | Jul-Sep '12       | Oct-Dec '12       | Jan-Mar '13        | Apr-Jun '13        | Jul-Sep '13        | Oct-Nov '13       | Jun '11-Nov'13       |
| <b>Salaries &amp; Wages</b>                  | 745,248          | 3,316,744        | 7,074,031         | 10,467,447        | 10,743,290        | 11,039,217        | 15,974,023        | 17,017,854         | 18,339,577         | 17,829,015         | 11,579,973        | 124,126,419          |
| <b>Fringe Benefits</b>                       | 61,968           | 459,308          | 843,789           | 1,224,262         | 1,205,076         | 2,250,329         | 1,759,190         | 2,352,132          | 2,173,200          | 2,750,755          | 1,729,205         | 16,809,214           |
| <b>Consultants</b>                           | -                | 91,761           | 82,754            | -                 | (174,515)         | -                 | 255,000           | -                  | -                  | -                  | -                 | 255,000              |
| <b>Travel, Trans &amp; Per Diem</b>          | -                | -                | -                 | 45                | 31,009            | 883,538           | 810,385           | 640,290            | 1,388,390          | 1,528,809          | 418,494           | 5,700,960            |
| <b>Procurement Equipments &amp; Supplies</b> | 769,669          | 1,190,782        | 495,400           | 1,998,800         | 176,280           | 2,621,383         | 5,425,662         | 6,185,931          | 1,974,814          | 1,473,952          | 11,000            | 22,323,673           |
|  | 37,803           | 338,413          | 605,288           | 884,491           | 1,148,212         | 882,027           | 985,983           | 942,149            | 1,238,396          | 1,075,679          | 431,279           | 8,569,720            |
| <b>Communication</b>                         | 20,000           | 140,825          | 629,973           | 415,948           | 187,435           | 650,982           | 604,218           | 684,939            | 239,724            | 255,461            | 155,122           | 3,984,627            |
| <b>Grants</b>                                | -                | -                | -                 | -                 | 9,604,204         | 30,359,399        | 43,171,136        | 110,136,299        | 149,851,892        | 145,094,032        | 40,865,974        | 529,082,936          |
| <b>Subcontracts</b>                          | -                | -                | 10,691,082        | 18,355,436        | 20,899,281        | 37,603,601        | 26,632,673        | 58,148,427         | 43,790,952         | 95,048,020         | 22,508,047        | 333,677,519          |
| <b>Other Direct Cost</b>                     | 4,245,600        | 724,101          | 3,961,881         | 1,507,056         | 4,374,561         | 3,017,739         | 2,003,568         | 1,445,923          | 7,935,671          | 1,994,653          | 1,160,911         | 32,371,664           |
| <b>Fee</b>                                   | 90,514           | 488,758          | 653,617           | 787,506           | 844,465           | 1,018,877         | 1,327,845         | 1,397,115          | 1,589,030          | 1,284,422          | 739,197           | 10,221,345           |
| <b>TOTAL</b>                                 | <b>5,970,802</b> | <b>6,750,692</b> | <b>25,037,815</b> | <b>35,640,991</b> | <b>49,039,298</b> | <b>90,327,092</b> | <b>98,949,683</b> | <b>198,951,059</b> | <b>228,521,646</b> | <b>268,334,798</b> | <b>79,599,202</b> | <b>1,087,123,077</b> |

## Citizens' Voice Project Expenditure



## Grants vs Operational Expenses





### 2.3. Compliance

AASR-GT performed the following tasks during the reporting month:

- Carried out compliance checks of monthly vouchers submitted by the Project, prepared and submitted internal monthly compliance report for the project for the month of September 2013.
- Carried out PO level compliance on purchase orders submitted by the project management.
- Compilation of a special compliance report on the questionable cost of Monitoring and Evaluation Department of AASR.
- Attended the joint review meeting called for compliance review of AASR invoice for the month of October 2013 and for discussion on the methodology followed by project finance unit to determine the final questionable cost of Monitoring and Evaluation Unit of AASR.
- Follow ups on joint review observations.

### 3. CAPACITY BUILDING

AASR-GT performed the following tasks during the month of October, 2013:

- Desk top review of SAMAR's policies and procedures manuals relating to Financial, Human Resource and Procurement Management.
- Review meetings were held with concerned SAMAR staff to identify gaps in policies and manuals pertaining financial, procurement and HR management and remedial measures were suggested for addressing them.
- Worked on the preparation of financial management manual for TDEA.
- Samples of transactions by SAMAR in HR, procurement and financial management were examined and deviations from best practices or SAMAR's policies were pointed out and SAMAR staff was advised on means of adherence to relevant SAMAR policies in the three areas.

#### 3.1. Partners' Training

##### 3.1.1. Quick Impact Trainings (QIT)

QIT will be scheduled with the award of new grants.

##### 3.1.2. Performance Management Plans (PMP) of Grantees

Preparatory meeting of PMP hand-holding sessions with project grantees including Center for Research & Security Studies (CRSS), Society for Alternative Media and Research (SAMAR) and Center for Peace and Development Initiatives (CPDI) held at TAF office. Mr. Afzal Haider Senior Program Officer Capacity Building, Mr. Ajmal Ehal Manager M&E, Mr. Amjad M&E Officer, Mr. Nazeer Program Officer Capacity Building, Ms. Farva Rashid Program Officer Capacity Building and PMP Senior Consultant Dr. Sohail Amjad attended this meeting. In this meeting the agenda of hand-holding session was discussed and PMP design formats were also shared. The schedule for hand-holding session was finalized with grantees.

##### **PMP Hand-Holding Session: Center for Research & Security Studies (CRSS)**

Hand-holding session with CRSS was held on 26-27 November, 2013. The session started with welcome address by Ms. Farva Minhas, Program Officer, Capacity Building Team. The session attended by five officials of CRSS Mr. Munawar Wirk, Mr. Shams Momand, Mr. Ilyas, Mr. Shafqat Aziz, Mr. Malik Mustafa. Director Capacity Building Mr. Ubaid Ullah Chaudhry, Program Officer Mr. Muhammad Nazeer and M&E Officer CVP Ms. Iram were also present in the session.

The objective of this session was to educate and facilitate the sub-grantee organization in design and finalization of its respective Performance Management Plan (PMP). Another purpose of this activity is to identify cadre of skilled professionals whose capacities will be further developed on Results Based Monitoring and Evaluation. At the end of the session draft PMP of CRSS project under the thematic area of "Advocacy for Implementation of FCR Reforms" was finalized and shared with the senior consultant for further review and submission.

##### 3.1.3. Long-term Institutional Development Training

Plan was developed for conducting an NPO Management Course in the month of December 2013. Currently three new grants are active, while a few organizations (with active grants) that were unable to attend the course earlier will also be invited for this course. Since majority of grantee organizations belong to Islamabad therefore the course has been planned to be conducted at COMSATS Institute of Information Technology (CIIT).

### 3.2. Capacity Building and Hand Holding of Sub Grantees

The on job capacity building/hand holding sessions were piloted at 9 sub-grantee organizations. The activity was carried out in two phases, the first phase comprising of “capacity assessment” at organizational level was initiated in June 2013. Based on these assessments the on job coaching sessions were imparted in these organizations. The activity was carried out across three provinces (Sindh, Punjab, and Baluchistan) and Gilgit Baltistan. The activity was completed in the month of November with the final on job coaching sessions held with two organizations, DERS and AHSAS PK from Baluchistan province.

#### Methodology

Sub-grantee organizations that had been classified as “high risk” will be selected for this activity from all four provinces, Gilgit Baltistan, and Azad Jammu Kashmir. The on Job Capacity Building/Hand-Holding sessions will be carried out in two phases:

##### 1. Capacity Assessment:

During the first phase organizations were visited to assess the capacity. Detailed interviews were conducted with senior management and operational managers. A detailed capacity assessment report was prepared that and based on recommendations of the report a revised Capacity Action Plan (CAP) was developed.

##### 2. On Job Coaching Sessions:

Based on the revised CAP, four broad areas were identified i.e.

- a. Strategic Planning
- b. Human Resource Management & Administration
- c. Procurement
- d. Financial Management

Sessions on all four broad areas as per the specific need of each organization were designed. Strategic Planning session will be held at all organizations to provide guidance on their ability sustain over a long period of time. During these sessions members of the Capacity Building Unit (CBU) team will work with the respective organization officials on their systems at their work place and provide guidance as required. Each session will last for half day and the total activity at each organization will be completed in two working days.

Details of the organizations provided capacity building/hand holding sessions are as follows :

#### 3.4.1. Capacity Building Support: Balochistan

##### a) Development Resource Solutions (DERS)

The capacity assessment of DERS was carried out on 17th September 2013. The report indicated that the organization required specific on the job support mainly in all three operational areas of HR& Admin, Procurement, and Financial Management. The sessions at DRS office in Quetta were carried out on 26th and 27th November 2013.

##### a) Awareness on Human Rights, Social Development, and Action Society (AHSAS.PK)

The capacity assessment of AHSAS was carried out on 18th September 2013. The report indicated that the organization required specific on the job support mainly in all three operational areas of HR& Admin, Procurement, and Financial Management, with the finance & accounting function requiring strong attention. In order to cater for the specific need of finance department required the support in finance function was increased, and a three day separate CB session was held by the team member from finance department. The sessions at AHSAS office in Quetta were carried out on 27th, 28th, and 29th November 2013.

### 4. ADMINISTRATION AND PROCUREMENT

Procurement of security structural items, Laptops and NAS drive was completed, while EAD exemption certificate was submitted to Large Tax payer Unit, Lahore with regards to official vehicle procurement.

Administration undertook following activities during the quarter:

- The main conference hall at basement painted.
- Inventory (Master list) was checked.
- PRFs were raised for stationery items and Tea items for official meetings.
- File Racks were provided to Grants department.
- Security (Emergency) Alarm was installed in the project office.
- Arrangements for various meetings were made.

#### 4.1. Human Resource Management

The HRM unit performed the following tasks during the reporting period:

- Mr. Shahzad Iqbal joined the project as Program Officer in Program Development and Research unit.
- Interviews for the post of Senior Compliance Officer and Compliance Officer were conducted.
- Exit process of Mr. Kashif Farooqi, Program Officer – PD&R and Mr. Adil Bilal, HR Officer were completed.

### 5. MANAGEMENT INFORMATION SYSTEM (MIS)

#### 5.1 Website

During month of the unit has taken backups of the project website and updated all the plugins, while Map has been created for V3 of the website, which shows all the locations of the grantees in whole country.



Traffic to the project website decreased during the month. New visits to website are less than 100%.

#### 5.2 Compliance Support

As part of the reporting methodologies of the project progress, the OTI Database & PAKINFO progress during the month is as follows:

The status of 86 applications is changed from 'Cleared' to 'Close out'. All grant awarded applications from all cycles now have up to date records. The disbursement and budget records are updated in all applications. The report is generated every month and sent to NRSP/USAID. The reporting module was improved and new reports were added. Bug fixing and QA of the database was carried with assistance from NRSP.

The OTI Database was reworked to take into account USAID requirements of the post award phase. Numerous meetings with NRSP representatives were carried out for the purpose. Data is being updated as per the new requirements and will be submitted to USAID in due course.

### 5.3 Network Infrastructure & Support

During the reporting period the unit undertook the following tasks:

- Configure, troubleshoot, provided support and performed necessary maintenance to the project Network, and Internet systems.
- Monitoring of network to ensure network availability to all system users and perform necessary maintenance to support network availability.
- Periodically check servers and firewall and perform necessary maintenance.
- Reconfigured Gateway/Firewall and set a new policy.
- Installed and configured Ubuntu for secondary / Server backup.
- Installed New Wired Network in office for load balancing and for printers.

### 5.4 GMIS (<http://grants.Citizens' Voice Projecta-tdea.org>)

The following new features were added in the system during the reporting period:

- Close out option was disabled after relevant department updated the statuses of closed out grants.
- Routine maintenance of GMIS was carried out.
- Comments module was added.

## 6. COMMUNICATIONS AND EXTERNAL RELATIONS

Progress for the reporting period is as follows:

- C&ER team reviewed, provided feedback and ensured branding and marking compliance of 70 submissions by partner organizations.
- Mr. Humayun Khalil, PO Communications attended CWG meeting on November 21, 2013 at JSI Training and Research Institute Islamabad.
- Grantees Media coverage material has been collected for the month of September, October and November, 2013.
- Grantees were contacted to send in new IEC material.

## 7. ELECTION INFORMATION MONITORING SYSTEM (EIMS)

### 7.1. Human Resource Management

#### 7.1.1 Contract Expiries and Resignations

Following employees' contracts expired due to the closure of EIMS project on 18<sup>th</sup> November, 2013:

| Sr. No. | Employee              | Designation                      | Last Date of Employment |
|---------|-----------------------|----------------------------------|-------------------------|
| 1.      | Aamir Latif           | Manager Telecommunications       | 18 November, 2013       |
| 2.      | Muhammad Imran Ashraf | Admin & Procurement Officer      | 18 November, 2013       |
| 3.      | Imran Naeem Ahmad     | Manager Reporting & Publications | 18 November, 2013       |
| 4.      | Munasir Hussain       | Data Verification Officer        | 18 November, 2013       |
| 5.      | Jasim Khan            | Application Developer            | 18 November, 2013       |
| 6.      | Abdul Wahab Zahid     | Application Developer            | 18 November, 2013       |
| 7.      | Saqib Riaz            | Report Editor                    | 18 November, 2013       |
| 8.      | Faisal Habib Khanzada | Network Administrator            | 18 November, 2013       |
| 9.      | Asima Hasan           | Senior Communication Officer     | 18 November, 2013       |
| 10.     | Adeel Arif            | GIS Expert                       | 18 November, 2013       |

|     |                       |                           |                   |
|-----|-----------------------|---------------------------|-------------------|
| 11. | Saleem Masih          | Office Boy                | 18 November, 2013 |
| 12. | Qaiser Aziz Qureshi   | Data Verification Officer | 18 November, 2013 |
| 13. | Faisal Masood         | Data Verification Officer | 18 November, 2013 |
| 14. | Syed Imran Asim Zaidi | Data Verification Officer | 18 November, 2013 |
| 15. | Khurram Khan          | Report Writer             | 18 November, 2013 |
| 16. | Ayesha Riaz           | Receptionist              | 18 November, 2013 |

### 7.1.2 Final Settlements

Following employees' final settlements were processed during the month of November, 2013.

| Sr. No. | Employee              | Designation                      | Last Date of Employment |
|---------|-----------------------|----------------------------------|-------------------------|
| 1.      | Faheem ur Rehman      | Senior Finance Officer           | 18 November, 2013       |
| 2.      | Aamir Latif           | Manager Telecommunications       | 18 November, 2013       |
| 3.      | Muhammad Imran Ashraf | Admin & Procurement Officer      | 18 November, 2013       |
| 4.      | Imran Naeem Ahmad     | Manager Reporting & Publications | 18 November, 2013       |
| 5.      | Munasir Hussain       | Data Verification Officer        | 18 November, 2013       |

### 7.2 Information Technology

**FAFEN Election Portal** ([www.electionpakistan.org](http://www.electionpakistan.org)) was frequently visited by various users during November 2013. On average **21,353** hits on the portal were recorded per day during the reporting quarter.

| Monthly Statistics for October 2013 |           |         |
|-------------------------------------|-----------|---------|
| Total Hits                          | 57,151    |         |
| Total Files                         | 52,046    |         |
| Total Pages                         | 40,467    |         |
| Total Visits                        | 8,629     |         |
| Total Kbytes                        | 4,050,246 |         |
| Total Unique Sites                  | 1,738     |         |
| Total Unique URLs                   | 13,541    |         |
| Total Unique Referrers              | 671       |         |
| Total Unique User Agents            | 486       |         |
|                                     | Average   | Max     |
| Hits per Hour                       | 76        | 1103    |
| Hits per Day                        | 1,843     | 3,893   |
| Files per Day                       | 1,678     | 3,631   |
| Pages per Day                       | 1,305     | 3,201   |
| Sites per Day                       | 56        | 173     |
| Visits per Day                      | 278       | 460     |
| KBytes per Day                      | 130,653   | 276,950 |

The following table shows the daily statistics for November 2013:

| Daily Statistics for October 2013 |      |       |       |       |       |       |        |       |       |       |        |       |
|-----------------------------------|------|-------|-------|-------|-------|-------|--------|-------|-------|-------|--------|-------|
| Day                               | Hits |       | Files |       | Pages |       | Visits |       | Sites |       | Kbytes |       |
| 1                                 | 1944 | 3.40% | 1670  | 3.21% | 1317  | 3.25% | 412    | 4.77% | 153   | 8.80% | 135065 | 3.33% |
| 2                                 | 1167 | 2.04% | 1049  | 2.02% | 831   | 2.05% | 211    | 2.45% | 138   | 7.94% | 103653 | 2.56% |

|    |      |       |      |       |      |       |     |       |     |       |        |       |
|----|------|-------|------|-------|------|-------|-----|-------|-----|-------|--------|-------|
| 3  | 1540 | 2.69% | 1260 | 2.42% | 862  | 2.13% | 233 | 2.70% | 162 | 9.32% | 102243 | 2.52% |
| 4  | 1443 | 2.52% | 1327 | 2.55% | 721  | 1.78% | 260 | 3.01% | 144 | 8.29% | 91809  | 2.27% |
| 5  | 2002 | 3.50% | 1843 | 3.54% | 1304 | 3.22% | 290 | 3.36% | 151 | 8.69% | 131162 | 3.24% |
| 6  | 1168 | 2.04% | 1046 | 2.01% | 903  | 2.23% | 169 | 1.96% | 119 | 6.85% | 89961  | 2.22% |
| 7  | 1432 | 2.51% | 1269 | 2.44% | 1041 | 2.57% | 366 | 4.24% | 173 | 9.95% | 111101 | 2.74% |
| 8  | 1681 | 2.94% | 1508 | 2.90% | 1029 | 2.54% | 375 | 4.35% | 157 | 9.03% | 127132 | 3.14% |
| 9  | 1627 | 2.85% | 1427 | 2.74% | 1122 | 2.77% | 254 | 2.94% | 161 | 9.26% | 110185 | 2.72% |
| 10 | 1424 | 2.49% | 1293 | 2.48% | 935  | 2.31% | 398 | 4.61% | 164 | 9.44% | 107712 | 2.66% |
| 11 | 1349 | 2.36% | 1189 | 2.28% | 941  | 2.33% | 229 | 2.65% | 153 | 8.80% | 104825 | 2.59% |
| 12 | 2652 | 4.64% | 2506 | 4.81% | 2326 | 5.75% | 358 | 4.15% | 146 | 8.40% | 183987 | 4.54% |
| 13 | 2781 | 4.87% | 2627 | 5.05% | 2393 | 5.91% | 398 | 4.61% | 149 | 8.57% | 212971 | 5.26% |
| 14 | 3560 | 6.23% | 3385 | 6.50% | 3201 | 7.91% | 339 | 3.93% | 159 | 9.15% | 237659 | 5.87% |
| 15 | 1860 | 3.25% | 1721 | 3.31% | 1482 | 3.66% | 331 | 3.84% | 146 | 8.40% | 158023 | 3.90% |
| 16 | 2088 | 3.65% | 1934 | 3.72% | 1679 | 4.15% | 205 | 2.38% | 120 | 6.90% | 144223 | 3.56% |
| 17 | 1254 | 2.19% | 1130 | 2.17% | 780  | 1.93% | 212 | 2.46% | 132 | 7.59% | 83428  | 2.06% |
| 18 | 1158 | 2.03% | 1032 | 1.98% | 754  | 1.86% | 192 | 2.23% | 156 | 8.98% | 92936  | 2.29% |
| 19 | 1456 | 2.55% | 1286 | 2.47% | 1008 | 2.49% | 241 | 2.79% | 159 | 9.15% | 103769 | 2.56% |
| 20 | 1617 | 2.83% | 1467 | 2.82% | 1326 | 3.28% | 235 | 2.72% | 146 | 8.40% | 111162 | 2.74% |
| 21 | 1257 | 2.20% | 1157 | 2.22% | 962  | 2.38% | 241 | 2.79% | 145 | 8.34% | 96468  | 2.38% |
| 22 | 1442 | 2.52% | 1255 | 2.41% | 968  | 2.39% | 232 | 2.69% | 156 | 8.98% | 106264 | 2.62% |
| 23 | 1147 | 2.01% | 1012 | 1.94% | 696  | 1.72% | 224 | 2.60% | 125 | 7.19% | 83783  | 2.07% |
| 24 | 1841 | 3.22% | 1673 | 3.21% | 1361 | 3.36% | 245 | 2.84% | 135 | 7.77% | 135874 | 3.35% |
| 25 | 1360 | 2.38% | 1221 | 2.35% | 984  | 2.43% | 242 | 2.80% | 137 | 7.88% | 98471  | 2.43% |
| 26 | 1068 | 1.87% | 964  | 1.85% | 816  | 2.02% | 233 | 2.70% | 123 | 7.08% | 84978  | 2.10% |
| 27 | 1628 | 2.85% | 1481 | 2.85% | 1180 | 2.92% | 227 | 2.63% | 144 | 8.29% | 127468 | 3.15% |
| 28 | 3893 | 6.81% | 3631 | 6.98% | 2584 | 6.39% | 396 | 4.59% | 156 | 8.98% | 276950 | 6.84% |
| 29 | 2918 | 5.11% | 2649 | 5.09% | 1390 | 3.43% | 460 | 5.33% | 166 | 9.55% | 160779 | 3.97% |
| 30 | 1766 | 3.09% | 1644 | 3.16% | 1018 | 2.52% | 243 | 2.82% | 134 | 7.71% | 117121 | 2.89% |
| 31 | 3628 | 6.35% | 3390 | 6.51% | 2553 | 6.31% | 236 | 2.73% | 143 | 8.23% | 219084 | 5.41% |

Most users of [www.electionpakistan.org](http://www.electionpakistan.org) originated in Pakistan. The following table shows the origin-wise breakdown of users:

| Top 30 of 57 Total Countries |       |        |       |        |         |        |                    |
|------------------------------|-------|--------|-------|--------|---------|--------|--------------------|
|                              | Hits  |        | Files |        | KBytes  |        | Country            |
| 1                            | 21195 | 40.54% | 19884 | 42.32% | 1909957 | 48.49% | Commercial (com)   |
| 2                            | 16582 | 31.72% | 14501 | 30.86% | 1102147 | 27.98% | Unresolved/Unknown |
| 3                            | 7709  | 14.75% | 7437  | 15.83% | 518372  | 13.16% | Network (net)      |
| 4                            | 2594  | 4.96%  | 2393  | 5.09%  | 122079  | 3.10%  | Pakistan           |
| 5                            | 1864  | 3.57%  | 1767  | 3.76%  | 122094  | 3.10%  | Germany            |
| 6                            | 397   | 0.76%  | 56    | 0.12%  | 4555    | 0.12%  | European Union     |
| 7                            | 281   | 0.54%  | 279   | 0.59%  | 42320   | 1.07%  | China              |
| 8                            | 275   | 0.53%  | 264   | 0.56%  | 17922   | 0.46%  | Ukraine            |



|           |            |       |            |       |              |       |                        |
|-----------|------------|-------|------------|-------|--------------|-------|------------------------|
| <b>9</b>  | <b>241</b> | 0.46% | <b>139</b> | 0.30% | <b>17422</b> | 0.44% | Russian Federation     |
| <b>10</b> | <b>206</b> | 0.39% | <b>191</b> | 0.41% | <b>13526</b> | 0.34% | Non-Profit (org)       |
| <b>11</b> | <b>204</b> | 0.39% | <b>196</b> | 0.42% | <b>12241</b> | 0.31% | Switzerland            |
| <b>12</b> | <b>142</b> | 0.27% | <b>132</b> | 0.28% | <b>8300</b>  | 0.21% | Netherlands            |
| <b>13</b> | <b>60</b>  | 0.11% | <b>42</b>  | 0.09% | <b>3089</b>  | 0.08% | Educational (edu)      |
| <b>14</b> | <b>60</b>  | 0.11% | <b>30</b>  | 0.06% | <b>4598</b>  | 0.12% | Viet Nam               |
| <b>15</b> | <b>53</b>  | 0.10% | <b>42</b>  | 0.09% | <b>3432</b>  | 0.09% | Canada                 |
| <b>16</b> | <b>50</b>  | 0.10% | <b>35</b>  | 0.07% | <b>4323</b>  | 0.11% | India                  |
| <b>17</b> | <b>48</b>  | 0.09% | <b>46</b>  | 0.10% | <b>3849</b>  | 0.10% | Thailand               |
| <b>18</b> | <b>42</b>  | 0.08% | <b>40</b>  | 0.09% | <b>2493</b>  | 0.06% | Finland                |
| <b>19</b> | <b>40</b>  | 0.08% | <b>40</b>  | 0.09% | <b>2989</b>  | 0.08% | Generic Business (biz) |
| <b>20</b> | <b>36</b>  | 0.07% | <b>36</b>  | 0.08% | <b>1943</b>  | 0.05% | Australia              |
| <b>21</b> | <b>27</b>  | 0.05% | <b>24</b>  | 0.05% | <b>2502</b>  | 0.06% | Belgium                |
| <b>22</b> | <b>24</b>  | 0.05% | <b>17</b>  | 0.04% | <b>1744</b>  | 0.04% | Czech Republic         |
| <b>23</b> | <b>17</b>  | 0.03% | <b>15</b>  | 0.03% | <b>1459</b>  | 0.04% | Mexico                 |
| <b>24</b> | <b>15</b>  | 0.03% | <b>6</b>   | 0.01% | <b>6344</b>  | 0.16% | Brazil                 |
| <b>25</b> | <b>13</b>  | 0.02% | <b>0</b>   | 0.00% | <b>5</b>     | 0.00% | Moldova                |
| <b>26</b> | <b>10</b>  | 0.02% | <b>2</b>   | 0.00% | <b>131</b>   | 0.00% | United States          |
| <b>27</b> | <b>9</b>   | 0.02% | <b>1</b>   | 0.00% | <b>10</b>    | 0.00% | Latvia                 |
| <b>28</b> | <b>8</b>   | 0.02% | <b>7</b>   | 0.01% | <b>54</b>    | 0.00% | Poland                 |
| <b>29</b> | <b>6</b>   | 0.01% | <b>2</b>   | 0.00% | <b>155</b>   | 0.00% | Italy                  |
| <b>30</b> | <b>5</b>   | 0.01% | <b>1</b>   | 0.00% | <b>733</b>   | 0.02% | Colombia               |

## 8. CHALLENGES

- Delay in approval of grants continues to be one of the major challenges faced in the implementation of the project. As a result, applicants continue to express their resentment and regret that they had chosen to apply involving hard work on their ends. As noted earlier as well, there is the possibility that the interest of applicants in our Project is marred because of this, and the number of applications in upcoming cycles may fall. The project management has repeatedly raised this concern with the USAID.
- Requests for modification in the contract as well as budget realignment are still pending USAID approval; and COR is already aware of these issues.
- New cycles could not be announced since February 3, 2013 due to absence of incremental funding to the contract and hence, the project could not make additional grants despite a sizable number of recommendations made to USAID for approval under cycle 4. The Project had to be slowed down for these reasons and a new strategy is being worked out under guidance from USAID about future grant making and associated downstream activities. However, as a result of this, there is less field activity directed towards strengthening public voice and accountability. Several requests have been made to USAID regarding new grant cycle announcement, but after making awards under the previous cycles.
- Many projects have closed out (86 in total) or are being close out. As a result, the Project's field activity is reduced substantially and the overall project performance in terms of strengthening voice and public accountability is being affected.
- It is a challenge that the open cycles have to be closed before we start or announce new cycles. The grants applications from cycle 3 and 4 are still open and have to be decided for a conclusion by USAID, as considerable time has passed since these applications were received and submitted to USAID for approval.
- A request for provision of letters to obtain tax exemptions from Government of Pakistan on procurement of certain items is pending with USAID.
- Suspension of public events in view of USG shutdown affected the pace of project activities by our partners as another suspension was in place from November 6, 2013 to November 18, 2013.

- Branding and marking waiver request for partners working in KP, FATA and Balochistan is still pending.

**Appendix I: Province or Region Wise Distribution of Sub-Awardees (As of November 30, 2013)**

|   | <b>Nation-wide</b> | <b>Punjab</b> | <b>Sindh</b> | <b>Balochistan</b> | <b>KP</b> | <b>FATA</b> | <b>GB</b> | <b>AJ&amp;K</b> | <b>Total</b> |
|---|--------------------|---------------|--------------|--------------------|-----------|-------------|-----------|-----------------|--------------|
| Energy Sector Reforms                   | 3                  | 3             | 1            | 0                  | 1         | 0           | 1         | 3               | 12           |
| Water Rights                            | 0                  | 3             | 1            | 0                  | 0         | 0           | 0         | 0               | 4            |
| Municipal Services                      | 0                  | 1             | 3            | 0                  | 3         | 0           | 0         | 0               | 7            |
| Education Sector Reforms                | 1                  | 3             | 1            | 0                  | 4         | 0           | 0         | 1               | 10           |
| FCR Reforms                             | 0                  | 0             | 0            | 0                  | 0         | 3           | 0         | 0               | 3            |
| Legislative Governance                  | 0                  | 0             | 0            | 1                  | 2         | 0           | 1         | 1               | 5            |
| Tax Collection                          | 1                  | 1             | 0            | 0                  | 0         | 0           | 0         | 0               | 2            |
| 18 <sup>th</sup> Amendment              | 0                  | 2             | 1            | 2                  | 1         | 0           | 0         | 0               | 6            |
| Local Government                        | 0                  | 1             | 2            | 1                  | 0         | 0           | 0         | 0               | 4            |
| Accountability & Transparency           | 0                  | 0             | 4            | 1                  | 2         | 0           | 0         | 0               | 7            |
| Higher Female Voter Turnout             | 0                  | 2             | 4            | 8                  | 11        | 0           | 0         | 0               | 25           |
| Free, Fair and Peaceful Elections       | 0                  | 13            | 10           | 6                  | 13        | 0           | 0         | 0               | 42           |
| Independent, Free and Responsible Media | 1                  | 0             | 0            | 0                  | 0         | 0           | 0         | 0               | 1            |
| <b>Total</b>                            | <b>6</b>           | <b>29</b>     | <b>27</b>    | <b>19</b>          | <b>37</b> | <b>3</b>    | <b>2</b>  | <b>5</b>        | <b>128</b>   |



**Appendix II: Status of region and theme-wise awarded grants and funds (PKR) approved and disbursed – November 31, 2013**

| Thematic Areas & Funding  |                        |           | Geographic Devolution of Grants |         |         |             |         |         |         | Total USD |           |
|---|------------------------|-----------|---------------------------------|---------|---------|-------------|---------|---------|---------|-----------|-----------|
|   |                        |           | Nationwide                      | Punjab  | Sindh   | Baluchistan | KP      | FATA    | GB      |           | AJ&K      |
| Citizen Voice & Public Accountability in Tax Collection Sector                        | No. of Approved Grants |           | 1                               | 1       |         |             |         |         |         |           | 2         |
|   | Funding Status         | Approved  | 139,491                         | 145,093 | -       | -           | -       | -       | -       | -         | 284,584   |
|   |                        | Disbursed | 98,767                          | 121,306 | -       | -           | -       | -       | -       | -         | 220,073   |
| Advocacy for Effective Implementation of the Frontier Crime Regulations (FCR) Reforms | No. of Approved Grants |           |                                 |         |         |             |         | 3       |         |           | 3         |
|   | Funding Status         | Approved  | -                               | -       | -       | -           | -       | 477,146 | -       | -         | 477,146   |
|   |                        | Disbursed | -                               | -       | -       | -           | -       | 243,682 | -       | -         | 243,682   |
| Citizens' Voice for Effective Legislative Governance                                  | No. of Approved Grants |           |                                 |         |         | 1           | 2       |         | 1       | 1         | 5         |
|   | Funding Status         | Approved  | -                               | -       | -       | 162,541     | 349,699 | -       | 180,515 | 167,015   | 859,769   |
|   |                        | Disbursed | -                               | -       | -       | 149,385     | 278,522 | -       | 91,680  | 141,241   | 660,828   |
| Citizens oversight on Municipal Services  | No. of Approved Grants |           |                                 | 1       | 3       |             | 3       |         |         |           | 7         |
|   | Funding Status         | Approved  | -                               | 99,962  | 283,694 | -           | 287,723 | -       | -       | -         | 671,379   |
|   |                        | Disbursed | -                               | 87,228  | 189,627 | -           | 168,744 | -       | -       | -         | 445,599   |
| Energy Sector Reforms   | No. of Approved Grants |           | 3                               | 3       | 1       |             | 1       |         | 1       | 3         | 12        |
|   | Funding Status         | Approved  | 292,542                         | 266,180 | 93,094  | -           | 95,760  | -       | 99,853  | 252,416   | 1,099,846 |
|   |                        | Disbursed | 252,990                         | 184,238 | 77,482  | -           | 77,845  | -       | 60,650  | 140,405   | 793,611   |
| Improving Water Rights  | No. of Approved Grants |           |                                 | 3       | 1       |             |         |         |         |           | 4         |
|   | Funding Status         | Approved  | -                               | 400,898 | 137,447 | -           | -       | -       | -       | -         | 538,345   |
|   |                        | Disbursed | -                               | 369,195 | 125,499 | -           | -       | -       | -       | -         | 494,693   |
| Citizens' Advocacy for Implementation of 18th Amendment                               | No. of Approved Grants |           |                                 | 2       | 2       | 1           | 1       |         |         |           | 6         |
|   | Funding Status         | Approved  | -                               | 296,040 | 262,358 | 90,492      | 98,573  | -       | -       | -         | 747,463   |
|   |                        | Disbursed | -                               | 149,481 | 154,298 | 49,816      | -       | -       | -       | -         | 353,595   |
| Education Sector Reforms  | No. of Approved Grants |           | 1                               | 3       | 1       |             | 4       |         |         | 1         | 10        |
|   | Funding Status         | Approved  | 99,574                          | 291,565 | 85,558  | -           | 327,882 | -       | -       | 83,423    | 888,002   |
|   |                        | Disbursed | 99,574                          | 268,109 | 72,861  | -           | 322,583 | -       | -       | 83,350    | 846,476   |
| Citizens' Voice for Transparent and Accountable Mechanism                             | No. of Approved Grants |           |                                 |         | 3       | 2           | 2       |         |         |           | 7         |
|   | Funding Status         | Approved  | -                               | -       | 326,018 | 200,223     | 253,204 | -       | -       | -         | 779,445   |
|   |                        | Disbursed | -                               | -       | 198,599 | 130,661     | 99,917  | -       | -       | -         | 429,176   |

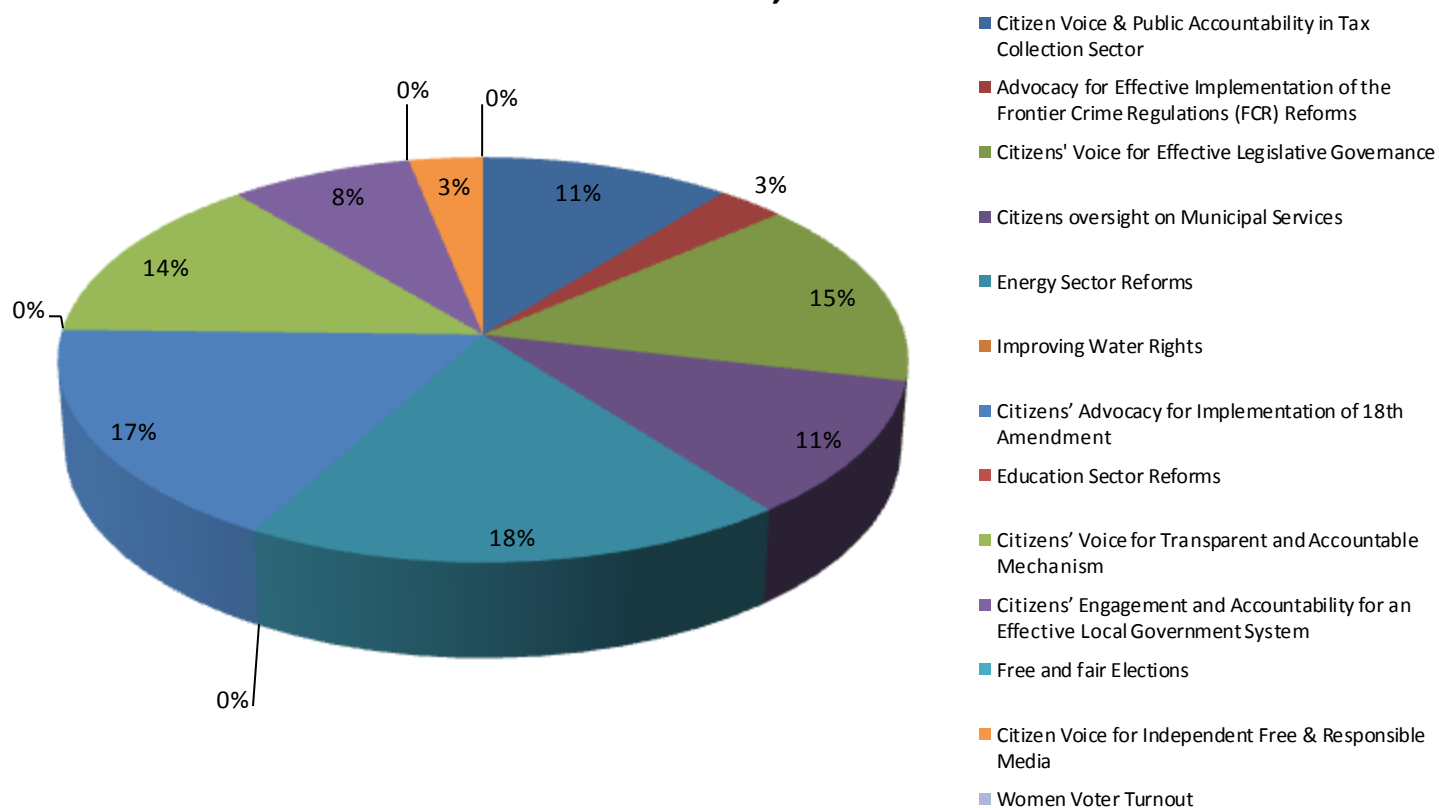
|  |                        |           |         |           |           |         |           |         |         |         |           |
|--|------------------------|-----------|---------|-----------|-----------|---------|-----------|---------|---------|---------|-----------|
| Citizens' Engagement and Accountability for an Effective Local Government System | No. of Approved Grants |           |         | 1         | 2         | 1       |           |         |         |         | 4         |
|  | Funding Status         | Approved  | -       | 139,799   | 200,564   | 176,176 | -         | -       | -       | -       | 516,540   |
|  |                        | Disbursed | -       | 21,677    | 147,102   | 68,411  | -         | -       | -       | -       | 237,189   |
| Free and fair Elections  | No. of Approved Grants |           |         | 13        | 10        | 6       | 13        |         |         |         | 42        |
|  | Funding Status         | Approved  | -       | 265,615   | 211,888   | 127,988 | 265,171   | -       | -       | -       | 870,662   |
|  |                        | Disbursed | -       | 256,458   | 200,004   | 108,554 | 235,277   | -       | -       | -       | 800,293   |
| Women Voter Turnout  | No. of Approved Grants |           |         | 2         | 4         | 8       | 11        |         |         |         | 25        |
|  | Funding Status         | Approved  | -       | 62,491    | 112,878   | 231,772 | 320,146   | -       | -       | -       | 727,287   |
|  |                        | Disbursed | -       | 50,702    | 109,902   | 220,955 | 308,872   | -       | -       | -       | 690,430   |
| Citizen Voice for Independent Free & Responsible Media                           | No. of Approved Grants |           | 1       |           |           |         |           |         |         |         | 1         |
|  | Funding Status         | Approved  | 80,000  |           |           |         |           |         |         |         | 80,000    |
|  |                        | Disbursed | 8,859   |           |           |         |           |         |         |         | 8,859     |
| Total  | No. of Approved Grants |           | 6       | 29        | 27        | 19      | 37        | 3       | 2       | 5       | 128       |
|  | Funding Status         | Approved  | 611,607 | 1,967,643 | 1,713,499 | 989,193 | 1,998,159 | 477,146 | 280,368 | 502,854 | 8,540,469 |
|  |                        | Disbursed | 460,190 | 1,508,394 | 1,275,372 | 727,780 | 1,491,761 | 243,682 | 152,330 | 364,996 | 6,224,505 |

|                             |           |
|-----------------------------|-----------|
| Total Funds Approved (USD)  | 8,540,469 |
| Total Funds Disbursed (USD) | 6,224,505 |

### Appendix III: Thematic Area-Wise Disbursements for the Month of November, 2013

| Thematic Area   | Grant Amount | Disbursement |
|---|--------------|--------------|
| Citizen Voice & Public Accountability in Tax Collection Sector                        | 24,189,644   | 2,547,953    |
| Advocacy for Effective Implementation of the Frontier Crime Regulations (FCR) Reforms | 40,557,444   | 695,940      |
| Citizens' Voice for Effective Legislative Governance                                  | 73,080,352   | 3,552,594    |
| Citizens oversight on Municipal Services  | 57,067,230   | 2,588,944    |
| Energy Sector Reforms   | 93,486,887   | 4,381,831    |
| Improving Water Rights  | 45,759,344   | -            |
| Citizens' Advocacy for Implementation of 18th Amendment                               | 63,534,349   | 4,120,990    |
| Education Sector Reforms  | 75,480,192   | -            |
| Citizens' Voice for Transparent and Accountable Mechanism                             | 66,252,859   | 3,225,005    |
| Citizens' Engagement and Accountability for an Effective Local Government System      | 43,905,893   | 1,864,486    |
| Free and fair Elections   | 74,006,300   | -            |
| Citizen Voice for Independent Free & Responsible Media                                | 6,800,000    | 753,000      |
| Women Voter Turnout   | 61,819,400   | -            |

### Thematic Area-wise Disbursements for the Month of November, 2013



#### Appendix IV: Region-Wise Disbursement for Month of November, 2013

| Description      | Nationwide | Punjab      | Sindh       | Baluchistan | KP          | FATA       | GB         | AJ&K       |
|------------------|------------|-------------|-------------|-------------|-------------|------------|------------|------------|
| Approved Funding | 51,986,604 | 167,249,661 | 145,647,390 | 84,081,409  | 169,843,516 | 40,557,444 | 23,831,250 | 42,742,620 |
| Disbursement     | 3,300,953  | 4,552,212   | 5,619,823   | 1,716,861   | 3,667,269   | 695,940    | 158,700    | 4,018,985  |

### Region-wise Disbursements for the Month of November, 2013

